Terms and Conditions for Participation in the Austria Tourism Raffle

1. Organizer of the Raffle

The organizer of the raffle is the registered association Österreich Werbung, located at Vordere Zollamtsstraße 13, 1030 Vienna, Tel.: +43 1 58 866-0, Fax: +43 1 58 866-20, Email: anfrage@austria.info ("Organizer").

Österreich Werbung, registered in the Austrian register of associations under ZVR number 075857630, is responsible for organizing, conducting, and handling the raffle. The cooperation partners involved in providing the prizes (see Section 7 below, "Recipients") are not considered organizers.

2. Eligibility

The raffle is open to all individuals who are at least 18 years old, regardless of nationality or residence.

If a participant has limited legal capacity, the consent of a legal guardian is required. Employees of the organizer, affiliated companies, and their family members are excluded from participation. Participation via raffle clubs or automated services is not permitted.

Participants do not have a legal claim to participate in the raffle or to the conduct of the raffle.

3. Raffle Period

The raffle begins on January 27, 2025, at 12:00 AM and ends on January 28, 2025, at 11:59 PM (Central European Time - CET). Any entries submitted outside this timeframe will not be considered.

4. Participation in the Raffle

Participation is exclusively via the completion of an online form at the Austria Tourism pop-up stand in Vienna. Participation from other locations is strictly excluded.

Providing the participant's full first and last name and email address is mandatory for participation to allow the organizer to allocate the prizes and notify winners. Completing the optional quiz preceding the raffle is not mandatory; participation is possible without completing the quiz.

Each participant is allowed to enter the raffle only once. Multiple entries by the same person or automated entries will result in disqualification.

Participants are responsible for the accuracy of the information they provide, particularly their email address.

Participation in the raffle is free, voluntary, and independent of the purchase of goods or services.

5. Exclusion from Participation

The organizer reserves the right to exclude participants for valid reasons, such as manipulation, violation of the terms and conditions, unauthorized actions, or providing false or misleading information.

Employees of the organizer, affiliated companies, and their family members, as well as individuals residing in countries not explicitly mentioned above, are excluded from participation.

The organizer also reserves the right to request proof of eligibility. If proof is not provided within 14 days of the request, the organizer may exclude the participant.

If a participant is excluded for justified reasons attributable to them, any prize awarded may be subsequently revoked and reclaimed.

6. Prizes and Notification

a) Prizes

The following prizes can be won:

- 1. Voucher for two tickets to a Tonkünstler Orchestra performance of choice at Musikverein (value: €220).
- Voucher for two tickets to "Wiener Advent" by the Vienna Symphony Orchestra at St. Stephen's Cathedral on December 11, 2025 (value: €280).
- 3. Voucher for two single-entry tickets to the Museum of Applied Arts (MAK) (value: €34).
- 4. Voucher for two tickets to the Johann Strauss Museum (value: €50).
- 5. Voucher for two tickets to Melk Abbey without a guided tour (value: €44.90).
- 6. Voucher for five tickets, each for two people, to the Mythos Mozart Experience (value: €38 per ticket).
- 7. Voucher for two day tickets to Klosterneuburg Abbey (value: €36).
- 8. Voucher for four tickets, each for two people, to Mozarthaus Vienna (value: €28 per ticket).
- Voucher for three tickets, each for two people, to the Schallaburg Exhibition 2025 (value: €90 per ticket).
- 10. Voucher for two tickets to a Vienna Boys' Choir performance (value: €208).
- 11. Voucher for two tickets to the Kunsthistorisches Museum (value: €42) and two vouchers for the "Kunsthistorisches Museum" catalog (value: €99.90).
- 12. Two sets of two tickets for the Silver Tribune on February 12, 2025, provided by Austria Ski WM and Großveranstaltungsges.m.b.H (value: €85 per ticket).

Prizes are non-transferable, non-exchangeable, and cannot be redeemed for cash.

b) Travel Prizes (if applicable)

For travel prizes, arrangements are made directly between the winner and the travel organizer commissioned by Österreich Werbung. If no travel date is specified in the raffle, the date will be agreed upon by the winner and the travel organizer. Travel to and from the starting point (e.g., airport, train station) is at the winner's expense unless otherwise stated or agreed upon.

c) Winner Selection and Notification

Winners will be determined by random drawing from all valid entries. The drawing will take place on January 29, 2025.

Winners will be notified via email and must respond within seven calendar days. If no response is received, Österreich Werbung reserves the right to select an alternate winner.

7. Data Protection and Data Sharing

Personal data (name and email address) will be processed solely for conducting the raffle, per Art. 6 (1)(b) GDPR. Data of winners will be shared with cooperation partners for prize redemption. Non-winners' data will only be shared with explicit consent, which can be revoked at any time.

8. Consent to Image and Video Use

Participants agree that images and videos taken at the event may be used by Österreich Werbung and its partners for documentation and promotional purposes on their channels (e.g., website, social media).

9. Liability

The organizer is liable for damages only in cases of intent or gross negligence, excluding personal injury. No liability is assumed for technical issues or third-party insolvency affecting prize redemption.

10. Changes and Termination

The organizer reserves the right to modify or terminate the raffle prematurely, affecting only participants who have not yet met the participation requirements.

11. Applicable Law

Austrian law applies, excluding conflict-of-law rules and the United Nations Convention on Contracts for the International Sale of Goods (CISG).